

Return Form

Returns can be processed **fast**, if you **fill out this form completely** and **include** it with the return shipment.

Please make sure that all devices are **without Password / Pin** or **AppleID** before sending and if possible, put the unit back to factory settings.

Return address:

**Concord Remarketing GmbH,
Karl-Nolan-Strasse 3
86157 Augsburg**

Should you have any questions, please feel free to contact us at: support@buylando.com

Your details:

Name, surname:	<input type="text"/>
Adress:	<input type="text"/>
City:	<input type="text"/>
Tel-no.:	<input type="text"/>
Email:	<input type="text"/>

Order information:

Invoice-no.:	<input type="text"/>
Invoice date:	<input type="text"/>
Groupon:	
Order-no:	<input type="text"/>
Voucher-no:	<input type="text"/>

Article-no.	Article name	Quantity

Reason for return:

Revocation / Return:

You can return the products within 14 days after receipt. **Shipping cost will be paid by you.**

Warranty / Complaint:

It is our aim to provide our customers products in perfect condition. If, however, you have a complaint about the product, **please contact us at support@buylando.com** and we'll send you a **return label** so we will pay the shipping cost.
(If you abuse the warranty claim, the shipping costs must be paid by the buyer.)

Short problem description:

I request:

Replacement / Repair

Refund

Our full revocation right and our terms & conditions you can find at buylando.com/AGB and buylando.com/widerruf

Revocation: You have the right to revoke this contract within fourteen days without specifying any reasons. In order to exercise your revocation right, you must inform us (ConCord Remarketing GmbH, Karl-Nolan-Strasse 3, 86179 Augsburg, Phone: 0821-8003830, Fax: 0821-80038320, E-Mail-Adresse: info@buylando.com) of your decision to revoke this contract by means of a clear declaration (e.g. a letter sent via post, fax or email). You can use the enclosed specimen revocation form for this, which however is not mandatory. In order to safeguard the revocation period, it is sufficient that you send the notification about the exercise of the revocation right before the expiry of the revocation period. **Consequences of the revocation:** If you revoke this contract, we shall repay all the payments, which we received from you, including the delivery costs (with the exception of additional costs, which arise from that fact that you selected a form of delivery other than The most reasonable standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification about the revocation of this contract from you. We use the same means of payment, which you had originally used during the original transaction, for this repayment unless expressly agreed otherwise with you; you will not be charged any fees owing to this repayment. We can refuse the repayment until the products are returned to us or until you have furnished evidence that you have sent the products back to us, depending on whichever is earlier. You must return or transfer the products to us immediately and, in any case, at the latest within fourteen days with effect from the day on which you inform us of the revocation of this contract. The deadline is maintained if you send the products before the expiry of the fourteen-day deadline. You bear the direct costs for returning the products. You must pay for any depreciation of the products only if this depreciation can be attributed to any handling with you that was not necessary for checking the condition, features and functionality of The products.

Thank you for your help. Your Buylando.com Support Team.

Date and Signature